



Discrimination is Against the Law

Golden Gate Urology, Inc.

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Golden Gate Urology, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. GGU does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Golden Gate Urology, Inc. will:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
(a) Qualified sign language interpreters; (b) Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
(a) Qualified interpreters; (b) Information written in other languages

If you need these services, please call our office and ask to speak with our Office Manager. If you believe that GGU has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Robert Hoang MD 139 Townsend Street, Suite 100 San Francisco, CA 94107 415/202-0260 Email: compliance@goldengateurology.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Robert Hoang, M.D. is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>